



Maryland Care, Incorporated
Policy

Policy Name:	Custodial Care Criteria	Page: 1 of 3
Department:	Medical Management	Policy Number: UM 04
Subsection:	Concurrent Review	Effective Date: 01/01/2017
Applies to:	Medicaid Health Plans Internal Policy	

SCOPE:

This policy applies to employees supporting Maryland Physicians Care. This includes officers, directors, employees, consultants, and temporary workers.

PURPOSE:

The objectives of MPC's custodial care criteria process are to:

- Define the MDH criteria utilized for health related services level of care in a LTC facility.

POLICY:

Concurrent review clinicians will utilize the MDH criteria when reviewing for health related services level of care (custodial care)

PROCEDURE:

In order to meet the criteria for Health Related Services above the level of room and board (custodial care) a member must meet the following:

Plan Responsibilities

The plan is for the member to remain in the facility for long term care.

- Care of an individual who requires hands-on assistance to adequately and safely perform two (2) or more activities of daily living (ADLs) as a result of a current medical condition or disability. These include bathing, dressing, mobility, toileting/continence, and eating. Or
- Supervision of an individual's performance of two (2) or more ADLs for an individual with cognitive deficits, as indicated by a score of less than 10 on the BIMS exam from the MDS, and who is in need of assistance with at least three (3) instrumental activities of daily living (IADLs), these include telephone use, money management, housekeeping, and medication management. Or
- Supervision of an individual's performance of two (2) or more ADLs combined with the need for supervision/redirection for an individual exhibiting at least two (2) of the following behavior problems: wandering several times a day, hallucinations/delusions at least weekly, aggressive/abusive behavior several times a week, disruptive/socially inappropriate behavior several times a week and/or self-injurious behavior several times a month.

Once skilled and/or rehabilitation care criteria is no longer met the concurrent review clinician will request the MDH mandated criteria for custodial care utilizing the BIMS assessment tool and the revised 3871B form from the skilled nursing facility.



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OPERATING PROTOCOL:

Systems

The business application system utilization management module is used to document the level of care information which includes custodial care.

INTER-/INTRADEPENDENCIES:

Internal

- Chief medical officer
- Claims
- Compliance
- Finance
- Information Technology
- Medical Management
- Member Services
- Provider Services

External

- Members
- Practitioners/providers
- Regulatory bodies

LEGAL/CONTRACT REFERENCES:

- COMAR 10.09.67.07 and 10.09.67.12, transmittal 245

ATTACHMENTS:



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DEFINITIONS:

BIMS: Brief Interview for Mental Status

MDS: Minimum Data Set 3.0

Custodial Care: Health related services above the level of room and board

REVISION LOG:

REVISION	DATE
	04/2016
No changes. Copied policy to new MPC policy template.	04/05/2017
Annual Review, No changes	06/27/2018

POLICY AND PROCEDURE APPROVAL:

The electronic approval retained in P&P management software is considered equivalent to a signature.